

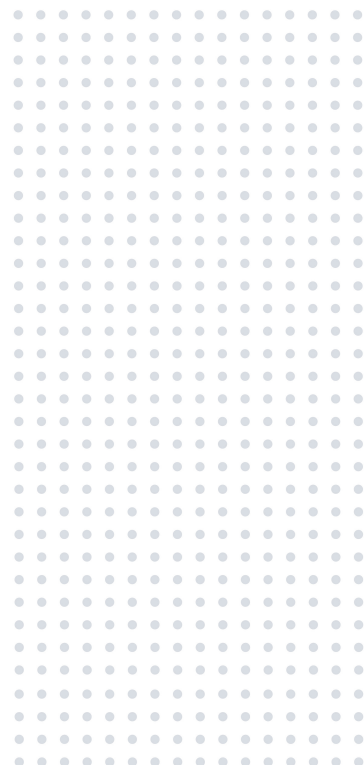
# HOW TO CHANGE YOUR BANK INFO

on Prudential's Retirement Gateway



Updating your information with Prudential is simple and secure.

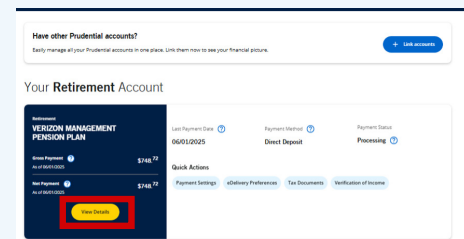
Whether you need to update your preferences or view your account details, the process only takes a few minutes.



## Step 1

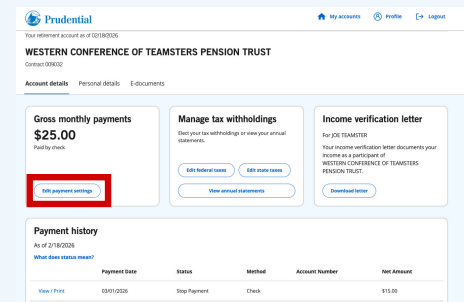
Log into your account through [Prudential Retirement Gateway](#).

Click on **'View Details'**.



## Step 2

Select **'Edit payment settings'** in the Gross monthly payments box.



## Step 3

In this section, you can update your payment information, choosing to receive payment via check or direct deposit.

Make your selection, and click **'Next'**.

### Edit your payment settings

Net benefit amount: \$25.00

#### Current payment settings

Check payment to: **Home address**  
JOB 1 TEAMSTER  
TEST RECORD  
2801 TOWNSGATE RD STE 300  
THOUSAND OAKS, CA 91361

To change your address, you can go to the Personal Details tab. If you would like your payment mailed to an address other than your home address, please call (800) 336-3397, weekdays 8 AM - 4 PM Pacific.

#### Payment method

How would you like to receive your payments?

- Direct deposit to my bank
- Mail a check to my address

Changes will be reflected in 1 to 2 payments depending on the status of your next payment.

Cancel

Next



## Need additional help?

Click [here](#) for instructions on accessing and making other changes to your account.

### Step 3 (cont.)

If you have opted to receive your payment by direct deposit, you can update your bank account information in this section.

Select either a **'checking'** or **'savings'** account.

Input your account information and click **'Next'**.

**Add account**

\*All fields are required

For your primary account

Account type  
 Checking  Savings

Find your routing and account numbers

Routing number: 23456789  
 Account number: 123456789012  
 Check number: 100

Routing number  
 9 digits

Account number  
 8-17 characters. May contain letters.

Confirm account number  
 8-17 characters. May contain letters.

If electing direct deposit to a bank, you authorize Prudential to initiate credit entries and, if necessary, debit entries and adjustments for any credit entries made in error, to the account and depository you name.

Cancel Previous **Next**



## We're here for you!

Call **800-621-1089**  
Monday through  
Friday, 8 am to  
6 pm ET.

### Complete

You'll be provided with a summary of your submitted changes and will be given the option to cancel any pending payment settings.

Once you are content with the submission, click **'Done'** and you'll be directed back to the homepage.

**Submitted**

Your changes have been submitted.

**Net benefit amount \$4,017.26**

**Current payment settings**  
 Direct Deposit  
 Primary account: CORE HOLDING TECHNOLOGIES, INC.  
 Account type: Checking  
 Account: \*\*\*\*\*159  
 Routing: 113020514  
 Amount: \$4,017.26

**Pending payment settings**  
 Direct Deposit  
 Primary account: TRUIST BANK  
 Account type: Checking  
 Account: \*\*\*\*\*161  
 Routing: 055003308  
 Amount: \$2,496.31

Cancel pending changes

Cancel Done

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