

# HOW TO MANAGE YOUR E-DELIVERY PREFERENCES

on Prudential's Retirement Gateway



Updating your information with Prudential is simple and secure.

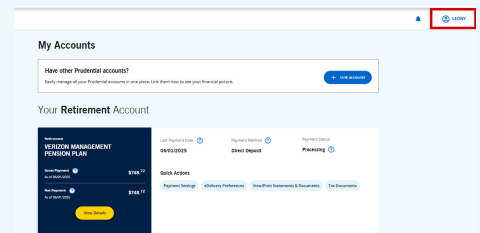
Whether you need to update your preferences or view your account details, the process only takes a few minutes.



## Step 1

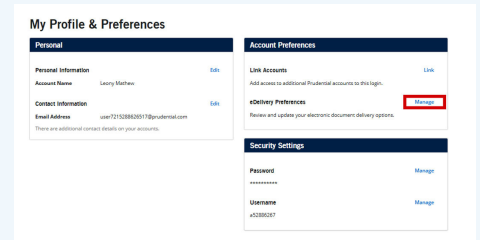
Log into your account through [Prudential Retirement Gateway](#).

Click the **profile icon** in the right-hand menu to display your name.



## Step 2

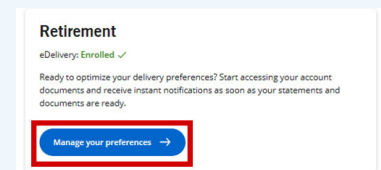
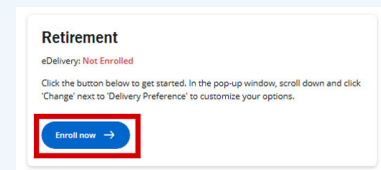
Under '**Account Preferences**', click on '**Manage**' eDelivery Preferences.



## Step 3

If you haven't already enrolled for eDelivery then select '**Enroll now**'.

If you have previously enrolled, and would like to change your preferences, click '**Manage your preferences**'.





## Need additional help?

Click [here](#) for instructions on accessing and making other changes to your account.

### Step 4

Here you'll be able to select if you would like to receive all eligible documents delivered electronically or via post.

Once you have made your selection, click **'Submit'**.

**eDelivery agreement for Retirement**  
Voluntary Electronic Document Delivery ("eDelivery") Opt-In Consent Disclosure for The Prudential Insurance Company of America

Please read the below information carefully as well as the terms of your voluntary consent for eDelivery. This consent applies to any existing contracts under which you have an interest that are issued by The Prudential Insurance Company of America.

By entering in eDelivery, providing your email address and clicking "I agree" to accept in eDelivery, you acknowledge that you have read and agree to the terms of the agreement, you are providing consent to receive and accept the request for the document copies you selected electronically, and I understand that you are. This may include document(s) that are not available in the document(s) you selected. Please note, not all documents may still be available in U.S. Mail as required by law or due to other business reasons. Your consent is effective immediately and will apply to documents delivered for every year thereafter until it is withdrawn, or until your death or your policy becomes inactive. If you do not consent to eDelivery, your documents will be sent via U.S. Mail.

When a new document is available to view, you will receive an email notification with a link to the Prudential website, where you can view, download, and print your documents securely. For tax and contract documents, this link will direct you to the document center on your Prudential online account; you will need to log in to view these documents. For prospectuses, annual and semi-annual reports, this link will direct you to specific Prudential messages that do not require you to log in. Tax and contract documents will be available online for 7 years; prospectuses, annual and semi-annual reports are updated annually, if attempts to complete a notification to your eDelivery are unsuccessful.

**Select your preferences**

I would like to have all eligible documents delivered electronically.

Document type	Paperless delivery	US Mail
Tax Documents	<input checked="" type="radio"/>	<input type="radio"/>

**Contact information**

We'll use this information to send you a notification when a document is available to view online.

Email:

I want to enroll in eDelivery for Retirement products and I have read the terms of the agreement.

By enrolling in eDelivery, you are providing consent to receive and accept the selected document(s) electronically using the email address provided. If the email address entered incorrectly, your document(s) will be sent by US Mail until we receive a correct delivery contact for you.

[Go back](#) [Submit](#) [Cancel eDelivery](#)



## We're here for you!

Call **800-621-1089**  
Monday through  
Friday, 8 am to  
6 pm ET.



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