

# HOW TO ACCESS YOUR INCOME VERIFICATION LETTER

on Prudential's Retirement Gateway



## Need additional help?

Click [here](#) for instructions on accessing and making other changes to your account.



## We're here for you!

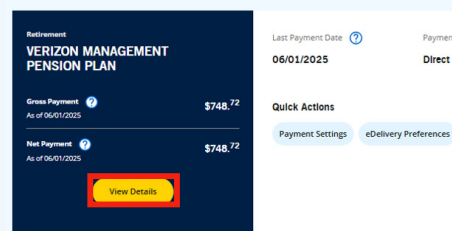
Call **800-621-1089**  
Monday through  
Friday, 8 am to  
6 pm ET.

### Step 1

Log into your account through [Retirement Gateway](#).

Click on the yellow tab, **'View Details'**.

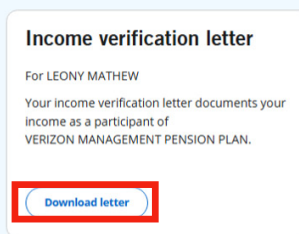
Your **Retirement** Account



### Step 2

In the third box, **'Income verification letter'**, click on **'Download letter'**.

Once your letter has finished downloading, you can find it in your Downloads folder.



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